

September 2016

Newsletter for the
Office of Administrative Services

#### **Welcoming New Additions...**

Frank Bermudez, Parking Enforcement Specialist Parking & Transportation Services

**Brian Laverty**, Facilities Project Manager *Facilities Management* 

**Gabriel Montalvo**, Director *Administrative Services Business Center* 

**Shuang Hao**, Facilities Project Manager (Moved from OPS to administrative position.) *Facilities Management* 

**Albert McCue**, Parking Enforcement Specialist *Parking & Transportation Services* 

**Mark "Dana" Fussell**, Maintenance Tech. (Moved from OPS to staff position.) *Facilities Management* 

**William Martinez**, Maintenance Tech. (Moved from OPS to staff position.) *Facilities Management* 

#### **Retirements**

After 30 years with USF, **Andy Nogueira** has retired. He began his career as a carpenter for the Maintenance Department within the FMHI area. He later moved to Physical Plant as an Assistant Manager for Maintenance, and spent the last 10 years as a Facilities Project Manager. Andy is known by his peers for his dedication and strong work ethic. He has kick started his retirement with a trip to Europe, and intends to continue traveling to new destinations.

Tim Franke has been with Facilities Planning for 26 years. He worked with USF Health as a Facilities Coordinator and later became a Facilities Project Manager for the main campus. He looks forward to being able to spend more time with his grandchildren and relaxing.



On the Job: Mark "Dana" Fussell repairing water damaged carpet following Hurricane Hermine.

#### Reminders

- Fire Safety Event @ the Bull Market (outside of MSC) October 12
- USF Benefits Fair Oct. 17, 9 a.m. until 4 p.m. at the SunDome Corral
- Open Enrollment starts at 8 a.m. on Oct. 17 and ends at 6 p.m. on Nov. 4
- Administrative Services Town Hall -Oct. 25 - MSC Oval Theater

### "Meet the Team"

#### Human Resources Benefits Team

The Benefits Team is one of a variety of teams in the Human Resources division. The Benefits Team assists with the administration of all university and state benefits programs like health, dental, vision, life, and other supplemental insurances; retirement plans; attendance and leave; and work life programs such as the Employee Assistance Program (EAP) and employee tuition.

Some of the Benefits Team's notable current projects are the review and updating of all the Attendance and Leave policies, procedures, and training documentation; the set-up and scheduling of the EAP Training sessions; as well as organizing



the Open Enrollment process and Annual Benefits Fair.

The team consists of an experienced and professional staff who are passionate about the work they do. Stacey Heyes is the Senior Benefits Analyst and has just completed her first year in HR. Paula Johnson is an HR

Consultant and the newest member of the HR Benefits Team, focusing on Retirement and Leave Administration. Donna Pepper is the Retirement Administrator with 13 years in the HR division. Donna was the recipient of an Outstanding Staff Award this year!

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Beverly Jerry is the Attendance and Leave Administrator with 12 years of service to USF HR. Her job entails administering and monitoring the Attendance and Leave plans; ensuring they are in compliance with university regulations. Valda Lee-Lopez is a Benefits Representative and began working at USF in March 2015. She investigates issues involving enrollment and changes affecting employee benefits.

Bruce Primrose is an HR Representative and began working at USF in February 2014. He handles administration of the Employee Tuition Program and reports hours worked in compliance with the Affordable Care Act (ACA). Desiree Cadle is an HR Assistant and started working with USF HR at the beginning of 2016. She works in special projects like the Benefits Fair and EAP sessions for employees. Last, but certainly not least, is their team leader Angela Badell, Assistant Director.

## Excellence in Customer Service

Marie Bowen writes, "Today I retrieved a voice mail from a customer who is a USF PhD candidate. She was frustrated because of a situation with her enrollment that was causing her to drop out of classes this semester. She came to visit us to return her parking permit. Shameka Bolden helped by going above and beyond, pointing her in the right direction allowing her to stay in classes. The student called me to recognize and thank Shameka for her efforts. Wow!"

# Remember to nominate your co-workers, for an Excellence Award!

All Administrative Services employees are eligible - administrative, staff, and OPS.

#### "Wow!"

Barbara Donerly and Chaddy Hanwisai, from Facilities Management's Planning Department were recently recognized in a letter of thanks sent to President Genshaft from the Hillsborough County City-County Planning Commission. Barbara and Chaddy represented USF as part of the Commission's inaugural Future Leaders in Planning (FLiP) program. High school and college students, as well as post-graduate interns, apply and go through a competitive selection process to take part in the program which gives them an opportunity to experience a variety of speakers, presentations, activities, and networking opportunities all centered around planning.

Barbara and Chaddy did an exceptional job working with the program. They provided a walking tour of campus to participants. This included a pause at the student memorial, as well as a discussion of the campus master plan, complete with maps. Barbara and Chaddy's contributions to the program provided opportunities for the participating students to see real world planning applications and gain a better understanding of the many opportunities in planning right here in the Tampa Bay area.

The letter noted that USF's contribution to the program was "by far the top rated excursion". *Thank you* to Barbara and Chaddy for making this experience great for FLiP participants.

#### **Anniversaries**

#### **Business Center**

Muktha Ravi	1
Corey Kelly	6
Liuyan Yan	10

#### **Human Resources**

Stacey Heyes	1
Donna Pepper	13

#### **Anniversaries**

#### **Facilities Management**

Derrell Drew	1
Alexus Mobley	1
Cynthia McCardy	1
Monique Clark	1
Antoin Roberts	1
Princess Coleman	1
Marie Pierre	1
Shimeeka Jarrett	2
Adeline Zephinois Delicieux	2
Justin Bisbee	2
Rocher Jean	2
Ann-Marie Gorman-Vasquez	2
Robert Okros	2
Cesar Blondet Cruz	2
Frank Rome	2
Harry Ward	3
Jean Antoine	8
Theresa Patterson	9
Maria Pino	12
Dulce Valdes	13
Marvin Grier	25
Stephen Lafferty	5
Jennifer Fleischman	2
Louis Frazier	21
Derrick Coleman	24
David Whetsell	28
Wilson Martinez	1
Elizabeth Clifford	5
James Neighbours	23
Lonnie Austin	3
Joseph Balloon	5
Timothy Budzban	24

#### Parking & Transportation Services

Ozie Jackson	1
Carol Sheppard	1
Terri Smith	2
Pamela McHayle	3
Yassen Abdel-Baki	3
Alvinia Young	13